



Office of The Inspector General of Registration and Controller of Stamp

Ground Floor, New Administrative Building, Opposite of Council Hall, Pune-01

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Desk No.4/Case.No.737/2024/ 1711

Date- 29 /07/2024

Subject: Timely action, disposal of applications submitted through Online Platform and Accountability of monitoring system Dashboard.

Circular :

The Department of Registration and Stamps is an active participant in the Ease of Doing Business (EoDB) program of the Government of Maharashtra.

As a part of EoDB, the Registration and Stamp Department has undergone significant reforms in the state and various services provided by the department are being brought online.

Under EoDB, the Registration and Stamps Department has implemented the concept of online platform for faster and timely service delivery.

The Department hereby promotes transparency, ease of use, user-friendliness, intra-departmental efficiency, and accountability of the Government to citizens and businesses in the Government to Citizen (G2C) and Government to Business (G2B) service delivery mechanism in the Registration and Stamps Department, all documents submitted through online platforms for registration/ transactions deeds etc. are monitored on the dashboard for all allied applications. with certain clear specifications, such as, Notified time limit, Service Fee, Applications received, Applications approved, Gender-Disaggregated Data, Maximum days taken, Minimum days taken, Average time

for disposal, Median time for disposal, Mode time for disposal, and Compliance percentage are available on the dashboard.

Hence, all Sub Registrar Officers should ensure that all applications received are disposed of within the prescribed time limit under the Right to Service Act.

It is for information and implementation of service delivery timelines as per Right to Service Act at department level.

SignXXX

(Hiralal Sonwane, I.A.S.)

**Inspector General of Registration and
Controller of Stamps, M.S., Pune.**

To,

- 1) All Deputy Inspector General of Registration and Deputy Controller of Stamps
- 2) All Joint District Registrars (through Deputy Inspector General of Registration and Deputy Controller of Stamps)
- 3) All Sub Registrars (through Joint District Registrars)
- 4) All Desk Officers, Office of the Inspector General of Registration, Pune.

Issued



**Deputy Inspector General of Registration (HQ)
M.S., Pune.**


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DO.No 4

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