

INSPECTOR GENERAL OF REGISTRATION & CONTROLLER OF STAMPS
Ground Floor, Opp. Council Hall,
New Administrative Building, Pune 411001, Maharashtra

Pre-Bid Query Clarifications & Corrigendum No. I

Tender Number: D3/ eTender/AMC_DC_DR/Switch

AMC for DC-DR Equipment (Switch)

Date: 17th November 2017

1. PRE-BID QUERY CLARIFICATIONS

#	Page No.	Clause No.	RFP Statement	Query	Clarification/ Corrigendum
Server, Switch, Storage					
1	21	10	Period of Service: The successful bidder or vendor should provide AMC for 6 months from the Expiry of Warranty (Warrant End Date (WED as mentioned in Annexure-A)).	ESDS Software Solution Pvt.Ltd: OEM provided the AMC for minimum one year. Hence we request to change the period of service for one year.	No change
2	23	11.1 -7)	Server: Bidder should have executed at least (3) three orders of IT Facility Management Service/AMC, costing not less than Rs.50 Lakhs combined in last five years in Public Sector Companies, Public Sector Banks, Central/ State Government Departments. Each of the orders must include server and related support services not less than Rs.10 Lakhs combined.	Uptech Systems Pvt. Ltd: Kindly remove PQ 7 so that we will qualify	This clause has been modified. Please refer Corrigendum-I for Network Switches and Corrigendum-II

AMC for DC-DR Equipment (Switch)

		<p>Switch: Bidder should have executed at least (3) three orders of IT Facility Management Service/AMC, costing not less than Rs.50 Lakhs combined in last five years in Public Sector Companies, Public Sector Banks, Central/ State Government Departments. Each of the orders must include network switch and related support services not less than Rs.3 Lakhs combined.</p> <p>Storage: Bidder should have executed at least (3) three orders of IT Facility Management Service/AMC, costing not less than Rs.50 Lakhs combined in last five years in Public Sector Companies, Public Sector Banks, Central/ State Government Departments. Each of the orders must include Storage and related support services not less than Rs.10 Lakhs combined.</p>		for Storage/Server.
3			<p>ESDS Software Solution Pvt.Ltd: Being the warranty has been expired hence OEM may ask for the physical verification of the equipment. Kindly allow physical verification for OEM.</p>	Prior to bid submission, Bidder may visit the IGR DC-DR sites after taking prior approval from IGR & NIC. Bidder must be accompanied by IGR/NIC's representative during the site visit.

2. CORRIGENDUM-I

Section 11.1- #7: Pre-Qualification Criteria (PQ 7), Page 23

Existing Clause:

#	Pre-Qualification Criteria	Proof Document Required	PDF file name to be uploaded by the bidder
7.	Bidder should have executed at least (3) three orders of IT Facility Management Service/AMC, costing not less than Rs.50 Lakhs combined in last five years in Public Sector Companies, Public Sector Banks, Central/ State Government Departments. Each of the orders must include network switch and related support services not less than Rs.3 Lakhs combined.	<ol style="list-style-type: none"> 1. Work Order/Contract Copy of the relevant assignments 2. Details from the bidder for each order as per format given in the tender document 	PQ_7

Revised Clause:

#	Pre-Qualification Criteria	Proof Document Required	PDF file name to be uploaded by the bidder
7.	<p>Bidder should have executed at least (3) three orders, costing not less than Rs.50 Lakhs combined in last five years in Public/ Private Sector Organisations, for:</p> <ol style="list-style-type: none"> a. Comprehensive Warranty Services for data center hardware which includes but not limited to server, storage & network switches OR b. IT Facility Management Service OR c. AMC for IT Services. 	<ol style="list-style-type: none"> 1. Work Order/Contract Copy of the relevant assignments 2. Details from the bidder for each order as per format given in the tender document 	PQ_7

Additionally, each of the orders must include Network Switch and related support services not less than Rs.3 Lakhs combined.		
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Section 11.4- j. Evaluation of Financial Bids, Point a), Page no. 24

Existing Clause:

a) The tender will be evaluated as a package of all the items in Price Schedule including AMC for 1 year.

Revised Clause:

a) The tender will be evaluated as a package of all the items in Price Schedule