



Citizen's Charter & SARATHI



Proactive Disclosure of Information

- The Dept. launched 2 Citizen-centric initiatives on 15th August 2014
- **Citizen's Charter**
Information about 27 different services offered by 7 different offices of the Dept.
- **SARATHI**
Stamps And Registration Assistance Through Helpline Information



Information



- To obtain complete information about Registration, Valuation & Stamp Duty, in simple language, please see **SARATHI** on www.igrmahhelpline.gov.in
- **Citizen's Charter** is also available on this Website
- Information is available & can be downloaded in the form of **FAQs, PDF Book, Mobile app & E-Book.**



Helpline



- For any difficulty on Registration, Valuation or Stamp Duty, please call - IGR SARATHI Helpline at [8888007777](tel:8888007777)
- Call Center operational on all [Working Days](#), between [10 am to 6 pm](#)



Thank you!